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**CPNI Procedures** 

Rock Port Telephone Company Raymond Henagan, CEO Rock Port Telephone Company PO Box 147 Rock Port, MO 64482

It is the policy of Rock Port Telephone Company to not share customer account information with any person not named on the customer's account. We do not target market customers or sell account information. Customer Service Representatives are trained, and retrained to provide account information only to persons named as owners of the account. Privacy of Communications and Proprietary Information are covered in our written policy that each employee is required to validate their understanding by signature.

Signed:

Raymond Henagan, CEO